

Operated by

EVANS
CYCLES



Bicycle Rental Terms & Conditions

We will do everything we can to make sure your **cycle rental** experience is a success and that you have lots of fun. To ensure you know exactly what our (and your) responsibilities are please read the following terms and conditions.

1. PAYMENT

Cycle rental can only be booked on the day on a first come first served basis. We accept payment by credit card, debit card, cheque or cash.

2. DEPOSITS

For daily cycle rental we require either a credit card, driving licence or passport as deposit. You will also need sufficient funds so that we can perform a £250 pre-authorisation.

3. INSURANCE

We recommend that you are adequately insured. We cannot be responsible for your own illness or injury or for damage or loss to your luggage or possessions while on a ride or tour. This insurance should also cover the possibility of you having to cancel your trip.

4. VALIDITY OF RENTAL PERIOD

Cycles are only available during the period the CyclePoint is manned. This is 0700 – 1900 Monday – Friday and 1000-1800 Saturday & Sunday. Return must be during these periods or an additional day will be charged for each day's late return.

5. SAFETY FIRST

In the interests of safety we will only supply bicycles to those clients who take part in our initial bike briefing at the time they receive our bikes and equipment. If for any reason we are not satisfied that a customer is a competent cyclist, we reserve the right not to provide them with a bike or equipment.

6. HELMETS

Helmets are not compulsory on Britain's roads however, these can be rented for a small fee and we recommend you wear them. We cannot be held responsible for any damage or injuries incurred as a result of clients not wearing a helmet.

7. LIABILITY

The Operator shall not be liable for any damages caused that are:

- i) attributable to the participant or any member of his or her party, or
- ii) the fault of a third party unconnected to the company or
- iii) a result of unusual or unforeseen circumstances beyond the control of the service in question which could not have been predicted or avoided even after taking all reasonable care or
- iv) the fault of any person who was not carrying out work for us (generally or in particular) at the time.

8. BICYCLES AND EQUIPMENT

You are responsible for the care and safekeeping of the bicycle and ancillary equipment which remain the property of the Operator at all times. You undertake to cycle carefully and sensibly at all times and to ensure that the bike is securely locked, (suitable locks are available to rent from Leeds CyclePoint for a small fee), to an immovable object (in a safe location) when left unattended. All bicycles and equipment must be kept in a securely locked building overnight. You agree to indemnify us for any loss or damage arising from any act or default on your part, or on the part of any member of your party. You are responsible for any accessories that may be provided/rented with the cycle and it is your responsibility to ensure that these are removed/secured to the cycle if you leave it locked anywhere.

9. PHOTOGRAPHS SUBMITTED

Any photographs submitted to us may be used on our website or marketing material free of copyright. A photo credit will be included if requested.

10. COMPLAINTS

In the unlikely event of a complaint please let us know immediately by calling the CyclePoint. Problems should be rectified there & then but if you remain dissatisfied please contact:

Northern Rail Ltd, Customer Relations, PO Box 208, Leeds LS1 2BU
or Tel 0845 00 00 125 or Email customer.relations@northernrail.org

11. CONFIRMATION OF ACCEPTANCE

By renting an Operator's bicycle you are acknowledging that you have read our terms and conditions and agree to be bound by them.